


Patient Portal Guide

Patient Workflow

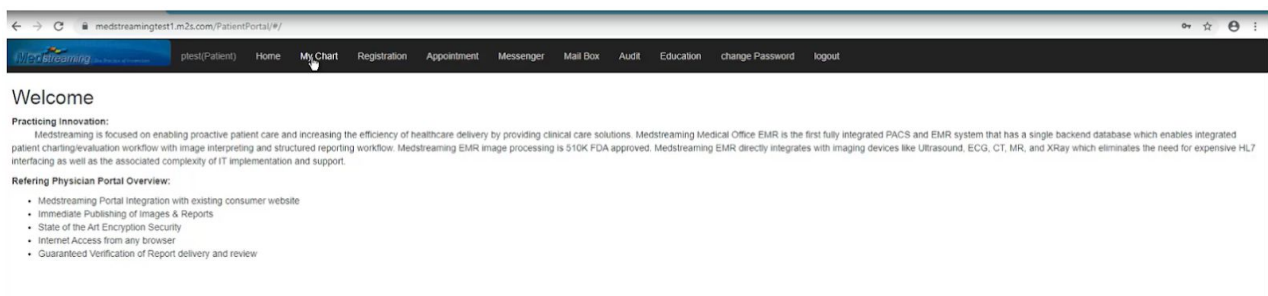
Welcome to the Medstreaming Patient Portal tutorial. Your physician uses a software system that allows you to view, download, and transmit your health records confidentially. You are also able to upload documents and images of your own to the Portal, giving your physician access to review these items remotely.

Your doctor's office will provide the Patient Portal web address and they will also be able to help retrieve your login information and reset your password if needed. Your username will typically be the first initial of your first name, followed by your entire last name. Your password is your last name all in lowercase, followed by your unique Medstreaming Patient ID. These details can be provided to you by your doctor's office.



The screenshot shows the Medstreaming Patient Portal login interface. At the top center is the Medstreaming logo. Below it, there are two input fields: 'Username' with the text 'ftesting' and 'Password' with masked characters. An orange 'Login' button is positioned below the password field. Underneath the button, there are two links: 'Create Password Click here to create it.' and 'Forgot you password Click here to reset it.'. At the bottom of the form area, it says 'Powered by Medstreaming'.

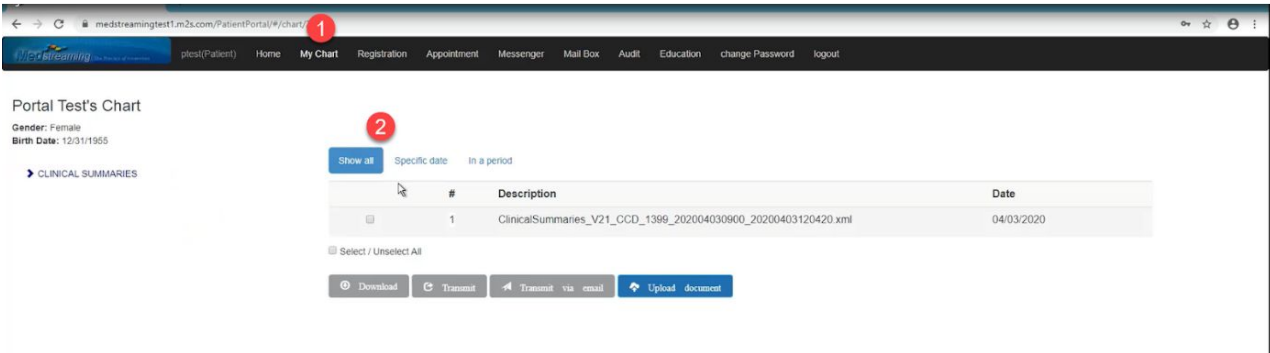
Once you log in, you can update your password by clicking the “Change Password” button.



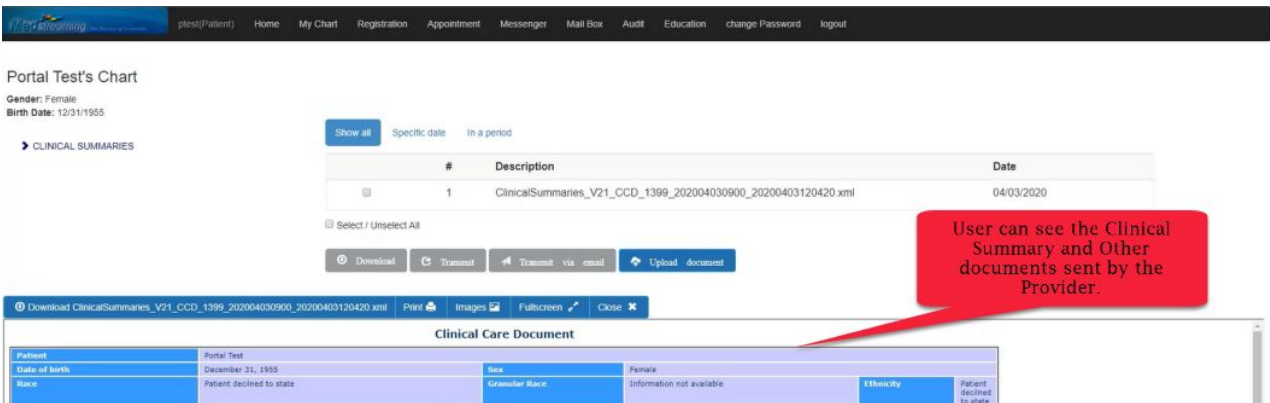
The screenshot shows the Medstreaming Patient Portal home page. At the top, there is a navigation bar with the following links: 'ptest(Patient)', 'Home', 'My Chart', 'Registration', 'Appointment', 'Messenger', 'Mail Box', 'Audit', 'Education', 'change Password', and 'logout'. Below the navigation bar, the page content starts with a 'Welcome' heading. Underneath, there is a section titled 'Practicing innovation:' followed by a paragraph of text. Below that, there is a section titled 'Referring Physician Portal Overview:' followed by a bulleted list of features.

Then you will see the Patient Portal Welcome page:

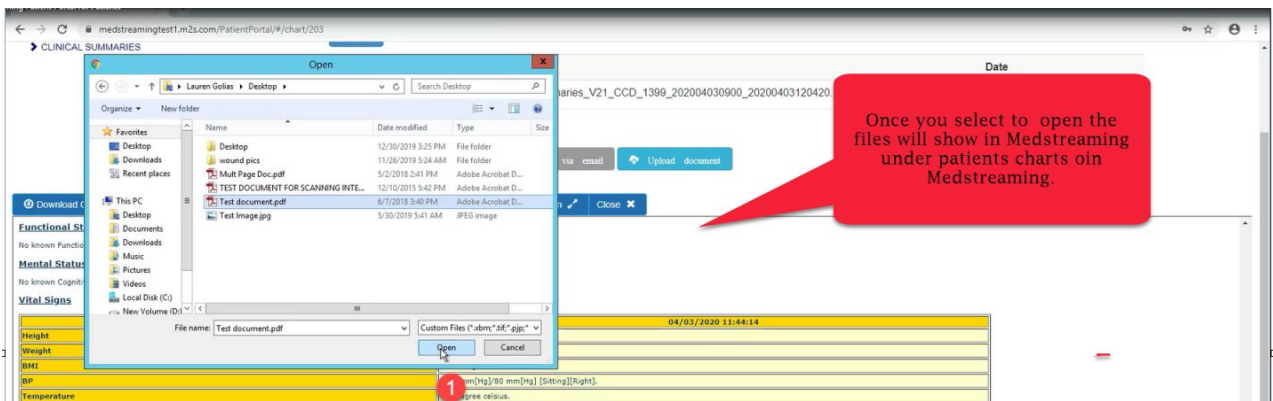
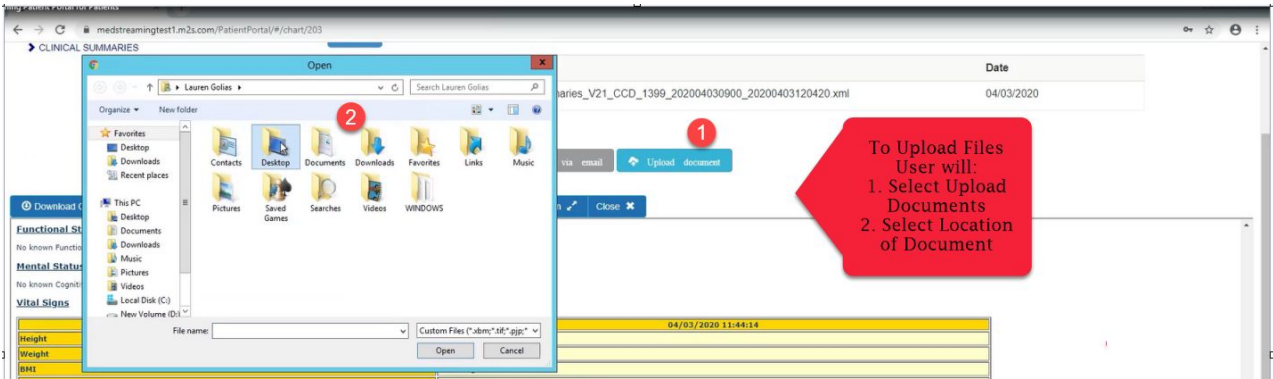
Then you can navigate to the #1 “My Chart” tab and #2 review your Clinical Summaries and any other documents shared with you by your doctor’s office.



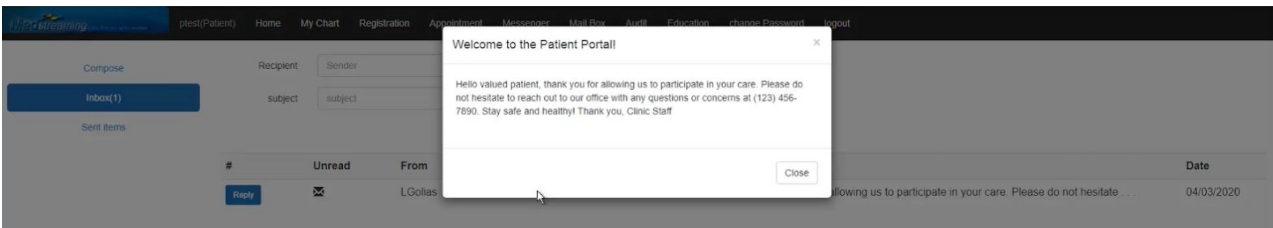
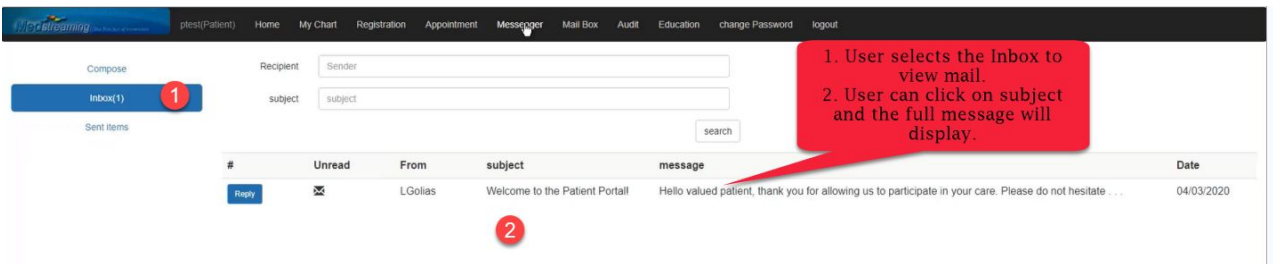
Viewing the Clinical Summary:



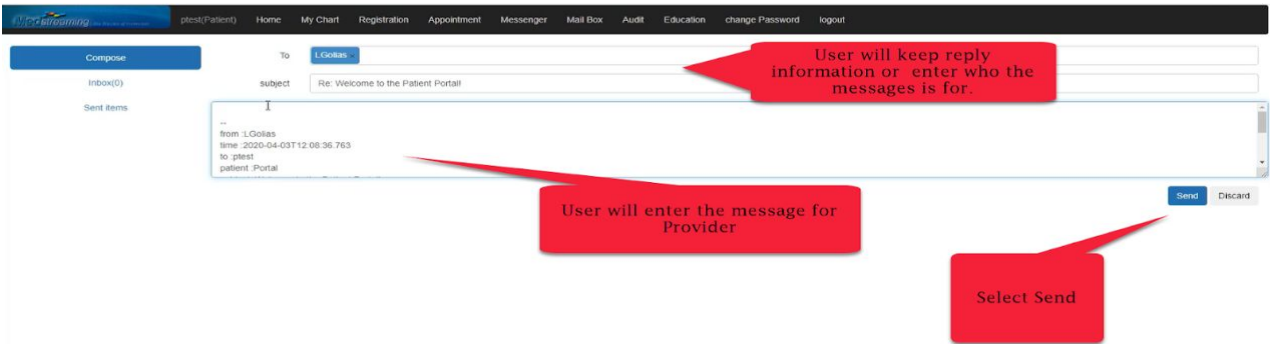
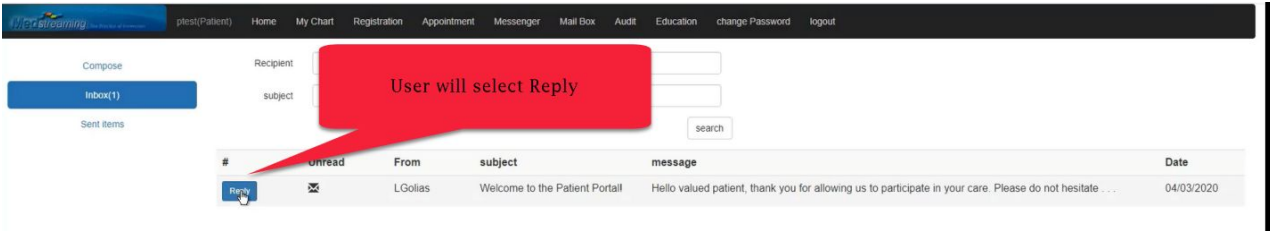
This is where you can also upload documents and photos of your own, which will show up automatically in your office’s Medstreaming Patient Chart.



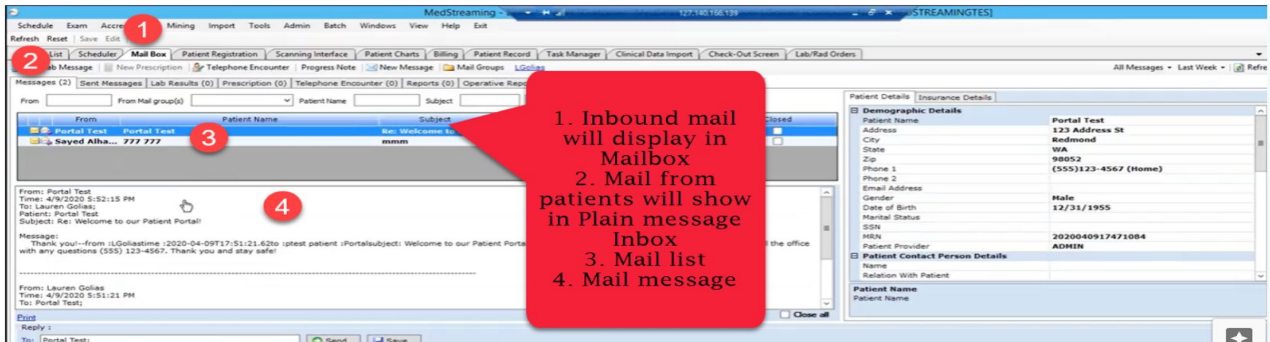
There is also a Messenger feature that allows you to communicate directly with the office. You can receive messages from the provider and send messages to your provider.



User can send new messages or reply to messages:



That message will go directly to the MailBox tab under the Plain Message Inbox.



Patients 1. Uploaded documents from the mail box will show in the 2. Patient's Chart labeled 3. Health Docs

