

## Patient Portal Guide Patient Workflow

Welcome to the Medstreaming Patient Portal tutorial. Your physician uses a software system that allows you to view, download, and transmit your health records confidentiality. You are also able to upload documents and images of your own to the Portal, giving your physician access to review these items remotely.

Your doctor's office will provide the Patient Portal web address and they will also be able to help retrieve your login information and reset your password if needed. Your username will typically be the first initial of your first name, followed by your entire last name. Your password is your last name all in lowercase, followed by your unique Medstreaming Patient ID. These details can be provided to you by your doctor's office.

Username	
ftesting	
Password	
Login	
Create Password Click here to create it.	G
Forgot you password Click here to reset it.	
Powered by Mode	

Once you log in, you can update your password by clicking the "Change Password" button.





Then you will see the Patient Portal Welcome page:

Then you can navigate to the #1 "My Chart" tab and #2 review your Clinical Summaries and any other documents shared with you by your doctor's office.

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This is where you can also upload documents and photos of your own, which will show up automatically in your office's Medstreaming Patient Chart.







There is also a Messenger feature that allows you to communicate directly with the office. You can receive messages from the provider and send messages to your provider.





Inbox(1) Sent items	subject		User wil	ll select Reply	search	
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Select Send

User can send new messages or reply to messages:

That message will go directly to the MailBox tab under the Plain Message Inbox.

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Patients 1. Uploaded documents from the mail box will show in the 2. Patient's Chart labeled 3. Health Docs

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